

Peer Support Specialist – 3rd Shift

**Job Title:** Peer Support Specialist (3rd Shift)
**Schedule:** Full-Time/Part Time/ PRN| 11:00 PM – 7:00 AM| May Include Weekends & Holidays as Needed
**Location:** Project Rise Above (PRA) – a Program of Muscatine Center for Social Action (MCSA)

**Position Summary:**

We are seeking a calm, reliable, and peer-driven individual to provide overnight support at our peer-run respite home. As a 3rd shift Peer Support Specialist, you’ll play a key role in ensuring a peaceful, safe, and supportive environment for guests throughout the night. This position is ideal for someone with lived experience navigating mental health or substance use recovery who feels comfortable offering compassionate peer connection during quieter, reflective hours.

**Responsibilities:**

* Answer crisis calls during shift and complete screening and intake of new guests.
* Welcome and orient new guests into the home environment, ensuring a safe, respectful, and trauma-informed space.
* Offer presence and availability for one-on-one peer support as needed during overnight hours.
* Conduct wellness checks and ensure the safety, security, and comfort of guests throughout the night.
* Respond with empathy and grounding techniques if a guest experiences distress or difficulty sleeping.
* Support the calming nighttime environment by maintaining cleanliness and preparing the space for the morning shift.
* Document shift notes, overnight check-ins, and any significant events or observations.
* Assist with light household tasks and ensure a tidy, welcoming space for guests waking up in the morning.
* Collaborate with team members during shift changes to ensure continuity of care and support.

**Qualifications:**

* Must identify as having lived experience with mental health, trauma, substance use, or related challenges.
* Certification as a Peer Support Specialist or willingness to obtain within a one year of hire.
* Prior experience in a peer respite, crisis respite, or mental health setting preferred.
* Ability to work independently and collaboratively in a trauma-informed, non-hierarchical environment.
* Strong communication skills and a calm, grounded presence.
* Commitment to recovery principles, harm reduction, and anti-oppressive practices.
* Must be reliable, punctual, and able to maintain documentation and communication protocols.
* Must complete background check and demonstrate an extended period of recovery
* Must have reliable transportation.
* Must be able to lift up to 20lbs
* Must be able to climb stairs
* HS Diploma or GED required

**Work Environment:**

* Peer-run, home-like setting with a focus on comfort, safety, and respect.
* Low-staff-to-guest ratio, typically supporting 1-4 guests at a time.
* Emotionally dynamic environment—requires flexibility and emotional resilience.
* Job Types: Full-time, Part-time, Temporary
* Pay: Up to $16.00 per hour
* Expected hours: 1 – 40 per week

**Schedule (flexible):**

* 10 hour shift
* 12 hour shift
* 4 hour shift
* 8 hour shift
* Rotating weekends
* Weekends as needed
* Weekends only

If interested, please respond by email to Katie Kelly, Program Director.

kkelly@mcsaiowa.org

We are an equal opportunity employer. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.